

Housing Support Unit Outreach Support

YWCA Canberra has a long history in providing housing support to women and their families. We currently provide supported accommodation services on behalf of the ACT Government and are a registered community housing provider.

We also provide **Outreach Support to single women as well as to women and their families** who are homeless or at risk of homelessness. This can include one or more of the following services:

Personal and Social Support

<p>Information, Advice and Referral</p>	<p>Housing/tenancy information, advice and referral Providing information, advice, referral and support about available housing options, maintaining tenancies and tenancy rights.</p> <p>Consumer and legal information, advice and referral Providing information, advice and referral about legal matters and consumer issues and rights.</p> <p>Financial advice, information and referral Providing information, advice, counselling or referral about the planning and management of financial resources.</p> <p>General service availability, information, advice and referral - - Providing information, advice or referral about any specific services available to the general public and/or to specific groups (can include social, therapeutic, practical support).</p>	<p>Personal support</p>	<p>Needs assessment Activities of assessment of service needs, and professional support in accessing and using general community services.</p> <p>Individual advocacy Activities aimed at enabling access to services or entitlements by providing an advocate to speak for, and negotiate on behalf of, service users, and or enabling self advocacy.</p> <p>Mutual support and self-help Activities that facilitate and coordinate the exchange of inform provide activities to meet common needs, and/or provide social, therapeutic and practical support.</p> <p>Maintenance and development of cultural links Activities that assist clients to maintain and develop links with their culture and community. This includes facilitating contact between clients and their family, friends and community to reduce isolation.</p>
<p>Material assistance</p>	<p>Material assistance Provision of or referral to appropriate emergency relief services that provide equipment, clothing and household items, food/meals, vouchers and/or transport to meet particular needs in times of crisis.</p>	<p>Family Support</p>	<p>Development of family/household management skills Activities that establish, re-establish and maintain minimum levels of family, household and child rearing management skills.</p> <p>Education and childcare support and advice on accessing child care, including emergency placements, school etc.</p> <p>Social support, escorting, visiting and personal transport Providing, escorting or other special transport provision to enable clients to access community or housing services.</p>
<p>Training and Employment</p>	<p>Training and Job search Providing assistance in acquiring basic skills for obtaining employment and/or accessing vocational training.</p>	<p>Form completion</p>	<p>Assistance with completing application forms We also assist with completing and submitting ACT Housing applications, Centrelink forms and other application forms.</p>